



Thank you for contacting Angel Flight East! Enclosed here is the paperwork we require, along with some information on Angel Flight East and what to expect when traveling on a small aircraft. Please review this information carefully.

We will need the following paperwork filled out completely and sent back to us before a flight can be scheduled and no less than 7 business days PRIOR to scheduling travel:

1. **Worksheet for requesting AFE flight** – *please complete the entire form. Accurate weights are very important for weight and balancing of the aircraft.* You are permitted to bring companion ('s), so long as the combined weight (passenger and companion) does not exceed 400 pounds; occasionally we can accommodate additional weight.
2. **Medical Approval Form** – to be completed by a physician verifying that the patient is ambulatory and it is safe to travel on a non-pressurized aircraft, and that it is necessary to travel this great distance, this form will be faxed directly to your doctor. Please contact your doctor to let him know that it is being faxed to him and that he needs to complete and fax back to Angel Flight East before your flight can be scheduled.
3. **Need Verification Form** – to be completed by a **third party** able to attest to financial need to travel to and from appointment.
4. **Air Transport Waiver of Liability** – All passengers must read and agree to the terms of the Waiver of Liability before arriving at airport. Waiver of Liability must be signed at the airport before boarding plane by all passengers (the guardian of any minor child should sign on the child's behalf); failure to sign will cancel the flight.
5. **Maximum Luggage Disclaimer** – to be signed by all passengers agreeing to carry no more than 40 pounds total of combined luggage. The amount can vary depending on special circumstances.
6. **Photo/Media Release**- optional, but encouraged. This form allows us to use any photos the pilots might take in route to be used for marketing and social media, we do not disclose personal information. (We also encourage you to send us your own pics and to connect with us on Facebook!)

**Please bring enough medication with you for an extra two days.**

You can fax the completed forms to **215-358-1999** or scan and email to **missions@angelflighteast.org**. You may also send them by mail to the address below. Once we receive all of the paperwork from you and your doctor and know your dates of travel, we can begin to search for pilots. Keep in mind that we generally require at least 7 business days to arrange travel.

**We cannot guarantee that a flight will be filled,  
so we encourage you to have a back-up travel plan.**

If you should have any questions, or need any further assistance, please do not hesitate to contact our office at 215-358-1900.

Sincerely,  
Dom Aquilino,  
Mission Coordinator



## Worksheet for Requesting an Angel Flight East Mission

Date: \_\_\_\_\_ Requester: \_\_\_\_\_ Cell #: \_\_\_\_\_

How did you hear about AFE? Medical Facility \_\_\_\_\_ Social Service Agency \_\_\_\_\_ Found on Internet \_\_\_\_\_  
Another Volunteer Pilot Organization \_\_\_\_\_ Other \_\_\_\_\_

Have you contacted any other Volunteer Pilot Organizations to schedule flights: Yes \_\_\_\_\_ No: \_\_\_\_\_

What is your reason for travel: Clinical Trial \_\_\_\_\_ Cancer \_\_\_\_\_ Surgical Need \_\_\_\_\_ Rare Disease \_\_\_\_\_  
Other \_\_\_\_\_ Explain \_\_\_\_\_

Were or are you or your caregiver a member of the US Military: Yes \_\_\_\_\_ No \_\_\_\_\_  
Explain \_\_\_\_\_

Passenger Name: \_\_\_\_\_ DOB: \_\_\_\_\_ Ht: \_\_\_\_\_ Wt: \_\_\_\_\_ Male: \_\_\_ Female: \_\_\_

Passenger Address: \_\_\_\_\_ City/St./Zip: \_\_\_\_\_

Passenger Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_ Other: \_\_\_\_\_

E-mail Address: \_\_\_\_\_ Primary Language: English: \_\_\_ Other: \_\_\_\_\_

Appt. Date: \_\_\_\_\_ Time: \_\_\_\_\_

Requested Departure Flight Date: \_\_\_\_\_ Requested Return Flight Date: \_\_\_\_\_

Departure City: \_\_\_\_\_ Arriving City: \_\_\_\_\_

Luggage Description/Weight (MAX 40lbs.) \_\_\_\_\_

(Please let us know if you need to bring any oxygen devices, medical devices, strollers, car seats, crutches, etc. and weights of devices.)

Companion 1: Name \_\_\_\_\_ DOB: \_\_\_\_\_ Wt: \_\_\_\_\_

Relationship: \_\_\_\_\_ Cell: \_\_\_\_\_ Email: \_\_\_\_\_

Companion 2: Name \_\_\_\_\_ DOB: \_\_\_\_\_ Wt: \_\_\_\_\_

Relationship: \_\_\_\_\_ Cell: \_\_\_\_\_ Email: \_\_\_\_\_

Emergency contact (not traveling along): \_\_\_\_\_ Cell: \_\_\_\_\_

Relationship: \_\_\_\_\_ Tel: \_\_\_\_\_

Releasing Agency/Hospital Name: \_\_\_\_\_ Tel: \_\_\_\_\_

Releasing Physician: \_\_\_\_\_ Tel: \_\_\_\_\_ Fax: \_\_\_\_\_

Treatment Facility/Hospital Name: \_\_\_\_\_ Tel: \_\_\_\_\_

Treating Physician: \_\_\_\_\_ Tel: \_\_\_\_\_ Fax: \_\_\_\_\_

Lodging Name: \_\_\_\_\_ Tel: \_\_\_\_\_

Ground Transportation: \_\_\_\_\_

Passenger and any companions have watched the video about flying in a small airplane;

<http://angelflighteast.org/passengers/how-it-works/> Yes \_\_\_ No \_\_\_ Please initial \_\_\_\_\_

I understand that all information provided above may be shared with Pilots assigned to your flights. Please initial \_\_\_\_\_

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Medical Insurance Carrier: Private \_\_\_ Medicare \_\_\_ Medicaid \_\_\_ None \_\_\_

Combined Household Income: \_\_\_\_\_

*This information is being requested for statistical purposes and your specific information will not be disclosed to any party without your consent.*

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Additional comments:



## MEDICAL APPROVAL FORM

This form must be completed and signed by the patient's physician before a mission can be flown with Angel Flight East (AFE). PLEASE FAX THE COMPLETED FORM BACK TO OUR OFFICE AT (215) 358-1999 or scan and email to: [missions@angelflighteast.org](mailto:missions@angelflighteast.org).

***Information the physician should know before completing this form:***

1. There is no medical equipment or personnel on board unless provided by the patient. Any medical equipment must be FAA approved.
2. Planes used for patient flights are privately owned or rented by the pilot. They are single or twin-engine planes that accommodate 4 or 6 passengers including the pilot. There are no restrooms. There is not sufficient room for the patient to recline or move about.
3. Patients must be ambulatory and mobile enough to board and disembark. Boarding will require a high step of 16-20 inches. If a low-wing aircraft is used, the patient would also be taking several steps on the wing of the plane. Passengers have to bend over to enter and exit the plane.
4. The vast majority of the planes are not pressurized. In a non-pressurized plane, the passengers are breathing the air at the altitude they are flying.
5. Generally, the planes fly at an altitude below 10,000 feet, but there may be exceptions to this.
6. If turbulence is encountered, the patient will experience more bumpiness than on a commercial aircraft. Flight times are much longer than in a commercial aircraft. An average cruising speed is approximately 140 miles an hour, but varies with different types of planes.
7. The patient may take a support person along on the flight for assistance.

***By signing this form, you are giving your approval, based on the patient's medical conditions and medical history known to me at this time that it is reasonably safe for the patient to fly under such conditions as described above.***

A. Patient's name: \_\_\_\_\_ Patient's Weight \_\_\_\_\_ lbs.

B. Physician's name: \_\_\_\_\_

C. Physician's phone #: \_\_\_\_\_ On-call #: \_\_\_\_\_

D. Facility/ Agency requesting transportation: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

**(Continued on next page....)**



E. Facility at which the patient will be receiving treatment:

Name: \_\_\_\_\_

F. What is the patient's principal diagnosis? If the patient is being treated for a different diagnosis please specify.

G. Is Patient traveling with a blood/urine specimen:  YES  NO

(If yes, Patient carrying blood or urine specimen must have the sample in a small tightly sealed container that is then in a tightly sealed zippered bag that is able to fit under the seat. The patient must be in control of the container at all points and must not involve the Pilot at any time.)

H. Does patient currently have a contagious or communicable disease?  YES  NO

Please explain:

I. Are there any history of seizures:  YES  NO Date of last Seizure: \_\_\_\_\_

Comments:

J. In layman's terms, describe the specific medical purpose for this trip:

K. If treatment for the patient requires a series of flights over a period of time, is the patient's condition expected to remain stable during this time?  YES  NO

Comments:

L. 1) Is it medically safe for the patient to fly in a small, light, "non-pressurized" aircraft?  
 YES  NO

2) Is it medically safe for the patient to fly in a small, light, "non-pressurized" aircraft after their medical treatment?  YES  NO

Comments:

M. Is the patient able to walk and get in and out of the aircraft unassisted? (Boarding may require a high Step of 18-20 inches or several steps on the wing of the plane. Passengers have to bend over to enter and exit plane.)  YES  NO

Comments:

N. Is there any other information that you feel might be helpful for the pilot to know about this patient?  YES  NO Comments:

*I have carefully read and completed the above information and approve this patient for flight in a non-pressurized, light aircraft.*

Physician's Signature \_\_\_\_\_ Date \_\_\_\_\_

\_\_\_\_\_  
Print Physician's Name



# ANGEL FLIGHT EAST

*Hope in Flight ...*

## NEED VERIFICATION FORM

**IMPORTANT! PLEASE READ.** Angel Flight East does offer free air travel, however, we do require written verification that the passenger and family cannot afford other means of commercial transportation. **ANGEL FLIGHT EAST CANNOT ACCEPT ANY PASSENGER, NOR SCHEDULE ANY MISSION, UNTIL THIS FORM IS COMPLETED, SIGNED, AND FAXED TO OUR OFFICE AT 215.358.1999, or emailed to missions@angelflighteast.org.**

We ask that this form be completed by a **Third Party**, such as a social or case worker, clergy member, accountant, attorney, employer or staff person of a charitable organization to confirm the financial need. Passenger or relative may not complete this form.

We need to know that the passenger/family doesn't have savings or credit cards to use for this purpose or that their income is insufficient to bear the cost of a plane ticket(s).

Please remember that the cost of any flight flown is paid in full by each volunteer pilot and can range anywhere from \$250 to \$800+. Our pilots are not reimbursed by Angel Flight East for any of their expenses. They volunteer all time, aircraft, and all expenses for passengers who are truly in need.

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### PLEASE COMPLETE THE FOLLOWING:

Passengers' Name: \_\_\_\_\_

Give a thorough and specific explanation as to why the passenger/family cannot afford transportation or other compelling need. Include important information that supports their case of need. Insufficient information or too brief of an explanation may result in the patient not being accepted or the form returned to you to be completed. An additional page may be used.

Verifier Name: \_\_\_\_\_ Date: \_\_\_\_\_

Verifier Signature: \_\_\_\_\_ Title: \_\_\_\_\_

Verifier Email: \_\_\_\_\_ Phone #: \_\_\_\_\_

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1501 Narcissa Road, Blue Bell, PA 19422  
toll free: 1-800-383-9464    ■    phone: 215-358-1900    ■    fax: 215-358-1999  
[www.angelflighteast.org](http://www.angelflighteast.org)

MISSION: AFE #



Return to:  
1501 Narcissa Road, Blue Bell, PA 19422  
toll free: 1-800-383-9464  
phone: 215-358-1900 ■ fax: 215-358-1999

### AIR TRANSPORT WAIVER OF LIABILITY (Passenger)

(1) Angel Flight East, a non-commercial, nonprofit, volunteer public service organization and the volunteer pilot(s) named below.

	and	
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hereby agree to provide the following passenger(s) listed below with air transportation, free of charge, for the passenger's convenience in obtaining, assisting with or returning from medical treatment or diagnosis from \_\_\_\_\_ to \_\_\_\_\_ on \_\_\_\_\_ (date).

(2) **WAIVER OF LIABILITY.** By signing this Waiver, I agree that I will not make any claim or file any lawsuit against Angel Flight East or its officers, directors, employees or volunteers, including pilot(s) on account of any damage to property or personal injuries (including death) sustained in connection with any aspect of the services rendered by Angel Flight East or the volunteer pilot(s). I understand that this waiver applies even to damages, injuries or death resulting from negligence. I intend that this waiver be legally binding on me, my heirs, executors and assigns and to any minor or incompetent on whose behalf I am signing as well as their heirs, executors and assigns.

(3) In the event any portion of this contract is held invalid, the remaining portions shall remain in full force and effect.

(4) This waiver shall be governed by the laws of the Commonwealth of Pennsylvania.

(5) As evidenced by my signature below, I have read this agreement in its entirety and agree to its terms.

(6) I have received a copy of 'Information for Angel Flight East Passengers.' I have read and understand this information, and my questions, if any, have been answered to my satisfaction.

Print Name 1	
Street Address	
City, State ZIP	
Signature Date	

Please check to agree to Patient/ Passenger Photo & Media Release

Print Name 2	
Street Address	
City, State ZIP	
Signature Date	

Please check to agree to Patient/ Passenger Photo & Media Release

Print Name 3	
Street Address	
City, State ZIP	
Signature Date	

Please check to agree to Patient/ Passenger Photo & Media Release

Print Name 4	
Street Address	
City, State ZIP	
Signature Date	

Please check to agree to Patient/ Passenger Photo & Media Release

### PILOT CERTIFICATION

I hereby certify that, with respect to this flight:

- a. I meet all applicable requirements of the Federal Aviation Regulations to act as pilot in command (or second in command).
- b. My Medical Certificate is current and I am aware of no medical deficiency that precludes my acting pilot in command (or second in command) per FAR 61.53.
- c. I meet all requirements for recent flight experience contained in FAR 61.57 **including instrument experience under FAR 61.57(c), regardless of whether I intend to make this flight under IFR.**
- d. The aircraft to be flown is airworthy in all respects.
- e. There is insurance coverage in force and the policy contains no exclusions for any anticipated operation.

Pilot in command:

Second in Command (if required crewmember):

\_\_\_\_\_ Date: \_\_\_\_\_

\_\_\_\_\_ Date: \_\_\_\_\_



ANGEL FLIGHT EAST

*Hope in Flight ...*

## Angel Flight East Maximum Luggage Disclaimer

Angel Flight East, a non-commercial, nonprofit, volunteer public service organization and its volunteer pilot(s) hereby agree to provide the following passenger(s) with air transportation, free of charge, for the passenger's convenience in obtaining, assisting with or returning from medical treatment, diagnosis or compassion based on the agreement that the passengers **will not carry luggage exceeding 40 Lbs. combined** (one small suitcase/ bag) about the size of a duffel bag, and one small purse/handbag per flight. The luggage can vary up or down depending on special circumstances. (Please let us know if you need to bring any oxygen devices, medical devices, strollers, car seats, crutches, etc. and weights of devices. All devices MUST be FAA approved.)

Free transportation through the services of our volunteer pilots will be rejected if any passenger(s) shows up for scheduled flight with more than 40Lbs total.

*I \_\_\_\_\_ (passenger/patient) hereby agree to this maximum luggage disclaimer, and thereby understand that flight will be denied to me should I arrive with the exceeded specifications for luggage.*

Passenger/Patient Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Passenger #2 Name: \_\_\_\_\_ Date: \_\_\_\_\_

Passenger #2 Signature: \_\_\_\_\_

Passenger #3 Name: \_\_\_\_\_ Date: \_\_\_\_\_

Passenger #3 Signature: \_\_\_\_\_





# ANGEL FLIGHT EAST

*Hope in Flight ...*

## Patient/ Passenger Photo & Media Release Form

Angel Flight East is a non-commercial, non-profit, volunteer public service organization, which relies upon contributions solicited, in part, through publicity. In order to continue its efforts, we ask that you (patient/ passenger) grant Angel Flight East permission to take and use any photographs, as well as interviews from pilots, news, media, or the organization itself for promotional, public relations, and/or related issues.

Thank you for your cooperation in helping Angel Flight East "get the word out" about our services so that we can help as many people as possible. Furthermore, any stories, web pages, pictures that you have in your possession, or details that you would like to share with us, so that we may use them to draw supporters, sponsors, and the public eye are always welcome and encouraged!

Please send them to the following address:

**Angel Flight East  
Wings Field  
1501 Narcissa Road  
Blue Bell, PA 19422  
or  
missions@angelflighteast.org**

**Please sign your name below if you hereby agree to the above request:**  
(Please note that a parent/guardian must sign for a minor)

**Passenger/Patient Name:** \_\_\_\_\_

**Passenger/Patient:** \_\_\_\_\_

**Passenger #1** \_\_\_\_\_

(relation to passenger/patient)

**Passenger #2:** \_\_\_\_\_

(relation to passenger/patient)

**Passenger#3:** \_\_\_\_\_

(relation to passenger/patient)

**Passenger #4:** \_\_\_\_\_

(relation to passenger/patient)

**Date:** \_\_\_\_\_

Please list your patient carepages, caringbridge, or blog, if applicable:

http:// \_\_\_\_\_

Check here if you agree to allow Angel Flight East to use information contained within for promotional purposes, including, but not limited to, hyperlinks to your page from the AFE website

(THIS FORM IS OPTIONAL)

1501 Narcissa Road, Blue Bell, PA 19422  
toll free: 1-800-383-9464    ■    phone: 215-358-1900    ■    fax: 215-358-1999  
[www.angelflighteast.org](http://www.angelflighteast.org)



## INFORMATION FOR ANGEL FLIGHT EAST PASSENGERS

This is intended to provide you with some general information about how Angel Flight East ("AFE") arranges air transportation for those in need. Please read this carefully and feel free to ask us if you have any questions.

AFE is a Pennsylvania Not-for-Profit Corporation whose activities are governed by its officers and Board of Directors who serve on a volunteer basis, without compensation.

AFE employs no pilots and owns no aircraft but relies upon the donation of pilot services and aircraft in carrying out its mission. The role of AFE is to find a pilot willing to undertake your transportation needs and to make all necessary arrangements to facilitate your flight.

Flights arranged by AFE are not commercial flights and are not governed by the same standards as airline or charter flights. The pilots are not acting as agents of AFE, but as independent volunteers willing to help you with your transportation needs. AFE employs full and/or part time Mission Coordinator (s) who, along with volunteer Mission Coordinators, will attempt to obtain a pilot and aircraft suitable to the passenger's transportation needs. While we make every effort to help those in need, we cannot possibly accommodate all requests for transportation.

The following information is provided to help you understand our operations. We are always available to answer your questions.

### WAIVER OF LIABILITY

Flying is generally a safe activity. Nonetheless, there are risks and hazards in flying just as in all other forms of transportation and all human activities. Because even the threat of litigation would severely impair the ability of AFE to recruit pilots, aircraft and people to serve as officers, directors, employees and volunteers, all passengers are required to sign a Waiver of Liability.

If you are unwilling to give up any and all rights to recover for property damage, personal injury and/or death arising out of your flight, regardless of cause, you must seek other means of transportation.

We require that you sign the waiver when you first request AFE's assistance. In addition, your pilot will require that you sign the waiver before embarking on each flight. Each passenger must sign the Waiver of Liability. If any passenger is a minor or otherwise not competent to sign, the Waiver must be signed by his/her legal representative. If your trip requires a link with a pilot from another volunteer pilot organization, you can expect them to require that you sign a separate Waiver.

### MEDICAL INFORMATION

AFE must obtain medical information from your health care providers in order to document the medical need for your flight and to assure that your medical condition does not prevent you from flying safely.

You or your legal representative will be asked to sign an Authorization for release of this information to AFE. Except as authorized by you, AFE and the pilots will do our utmost to keep all medical information strictly confidential.

### PILOTS

Qualifications for licensing of pilots are set and enforced by the Federal Aviation Administration (FAA). All pilots have passed rigorous written and practical flight tests prior to licensing.

In addition, the FAA requires that all pilots receive a flight review and medical certification at least every two years. There are also requirements for recent flight experience. All pilots accepting missions arranged by AFE represent that he or she meets any such requirements for the flight to be undertaken. AFE does not make any independent determination of pilot qualifications, although it may employ guidelines regarding minimum pilot experience.

The pilot in command alone, not AFE, makes all decisions about the conduct of a flight. Our policy is that pilots should never compromise safety in order to accept or complete a mission.

Therefore, there is always the possibility that safety concerns, such as weather or mechanical problems, could cause the postponement or cancellation of your flight. Your pilot should be happy to answer any questions regarding his or her qualifications.

### AIRCRAFT

Aircraft are certified under regulations of the Federal Aviation Administration (FAA) and the FAA has strict maintenance requirements for all aircraft.

It is the responsibility of the Pilot in Command to determine that all FAA required maintenance has been performed and that the aircraft is airworthy for the intended flight.

AFE relies upon the certification of the Pilot that the aircraft meets all applicable requirements. AFE does not make any independent inspection of the aircraft. Your pilot should be able to answer any questions about his or her aircraft.

### EXPENSES OF FLIGHT

The pilot donates all expenses of your flight. AFE does not reimburse pilots for expenses. You will never be asked to contribute to these expenses or to make a donation in consideration of your flight.

AFE does not accept such donations. If you have any questions about these topics, please call your mission coordinator or our office. You will be directed to the proper person to answer your questions.

### MISSION COORDINATORS

Mission Coordinators are responsible for all aspects of arranging Angel Flights. In addition to finding an available pilot with suitable aircraft, they determine medical and financial need and obtain all required documentation for the flight. In doing so, they must frequently contact your clinical social worker, physicians or other health care providers. Our Mission Coordinators have a challenging, time-consuming job in arranging for your flight and many others simultaneously. Please give them your full cooperation.

### INSURANCE

Owners who donate the use of their aircraft are required to have liability insurance and to provide AFE evidence of insurance. AFE does not conduct any additional independent investigation of the existence or maintenance of such coverage.

Your pilot should be able to answer any questions about the insurance on his or her aircraft. AFE and its staff, officers, and directors may or may not have insurance at any given time depending upon its availability at affordable rates. We will be happy to disclose all available insurance information upon request. However it should be understood that the existence of any insurance is not intended to negate or limit the validity or enforceability of the Waiver of Liability.

1501 Narcissa Road, Blue Bell, PA 19422

toll free: 1-800-383-9464 ■ phone: 215-358-1900 ■ fax: 215-358-1999

[www.angelflighteast.org](http://www.angelflighteast.org)



## What to Expect When You Fly with Angel Flight East

### How your flight will be arranged

After you have been approved for a flight and Angel Flight East has received the completed paperwork, we will start looking for a pilot to volunteer for your mission. Once a pilot has accepted the assignment, he or she will contact you directly, and all travel arrangements from that point on will be made between the pilot and you. Generally, the pilot accepting the mission will contact you at least 24hrs in advance of your flight. If a pilot cannot be found for your flight, AFE will contact you one business day before the scheduled flight to inform you, unless more notice is specifically requested.

### You need to have a back-up plan

Pilots make the final decisions about the execution of their missions. A pilot may delay or cancel a mission because of bad weather or other critical factors. AFE is also at the mercy and availability of our volunteers. In rare cases, a volunteer for your mission may not be available. For these reasons, ***we ask our passengers either to have a back-up plan, or to be able to re-schedule their appointments.***

### Smaller plane, longer travel time

Your flight will be made in a small private aircraft that probably has from four to six seats. These aircraft are not as fast or as large as a commercial airplane, so the flying time to your destination may be a bit longer than you anticipated. Missions longer than 300NM (345 miles) will be broken up into "legs" and flown as relay missions. (In order to reach a distance of 900-1000NM miles it would take three separate pilots, three separate airplanes).

### Weight limitations

A small plane is far more limited in the amount of weight it can carry than a large commercial jet. Because of this, you need to limit your total luggage to a maximum of 40 lbs. Luggage must be soft-sided and no larger than what would be allowed on a commercial airplane as a carry-on. These limitations will be strictly enforced. Medical equipment, car seats, strollers, and other such items must be included in the 40 total pounds of weight. In addition, please be prepared to tell the pilot your weight, as well as the weights of anyone else who is flying with you.

### Entering the airplane

In order to board the aircraft, you may have to step up onto a wing that is 16 to 20 inches above the ground, crouch slightly to fit through a small door, then lower yourself into the back seat. If you or one of your traveling companions cannot perform these movements, that person will not be able to fly with us.

### Noise during the flight

If you've never flown on a small aircraft before, you'll discover that it's a much different experience than flying on a large commercial jet. The engine noise on small planes can be loud enough to prevent you from having a normal conversation. Some pilots will provide you with headphones to wear during the flight,

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which will enable you to communicate with the pilot and other passengers, as well as serving to block out most of the noise. If you wish, you can also bring your own ear plugs. On some planes, you might hear different sounds from the engine as it changes speed. Be aware that, for safety reasons, some pilots request that you do not talk during take-off and landing, or even throughout the entire flight. Your pilot will inform you of his or her specific requirements.

### **Turbulence during the flight**

Small planes are more susceptible to air turbulence than large ones, so you might experience more "bumps" than you're used to. These motions are perfectly normal and no cause for alarm.

### **Temperature during the flight**

Some, but not all, AFE planes have heated cockpits, and most do not have air conditioning. Consequently, it can be chilly inside the plane because of the altitude, even if it isn't cold on the ground. And on a hot, sunny summer day, the temperature onboard can be quite warm. To ensure that you're comfortable during the flight, please ask your pilot about the best type of clothing to wear.

### **No restrooms or food**

Restrooms and food service are not available on AFE flights. Please check with your pilot if you want to bring food aboard.

### **If you're traveling with a child...**

If you are traveling with a baby or small child, we suggest that you give them a bottle, pacifier or, for a slightly older child, gum to chew during take-off and landing. These items will help the child to equalize the changing air pressure, and avoid ear pain. If the child is under the age of 2, it will need to travel in a child safety seat that has the appropriate labels for use in aircraft.

### **No ground transportation**

Angel Flight East is unable to provide ground transportation, so you will need to make those arrangements prior to your departure.

**TYPICAL LOW WING AIRCRAFT:**



**TYPICAL HIGH-WING AIRCRAFT:**

